

PROBLEM SOLVING FOR FAILURE IN 3GX UPDATE

3GX 更新失敗處理方式

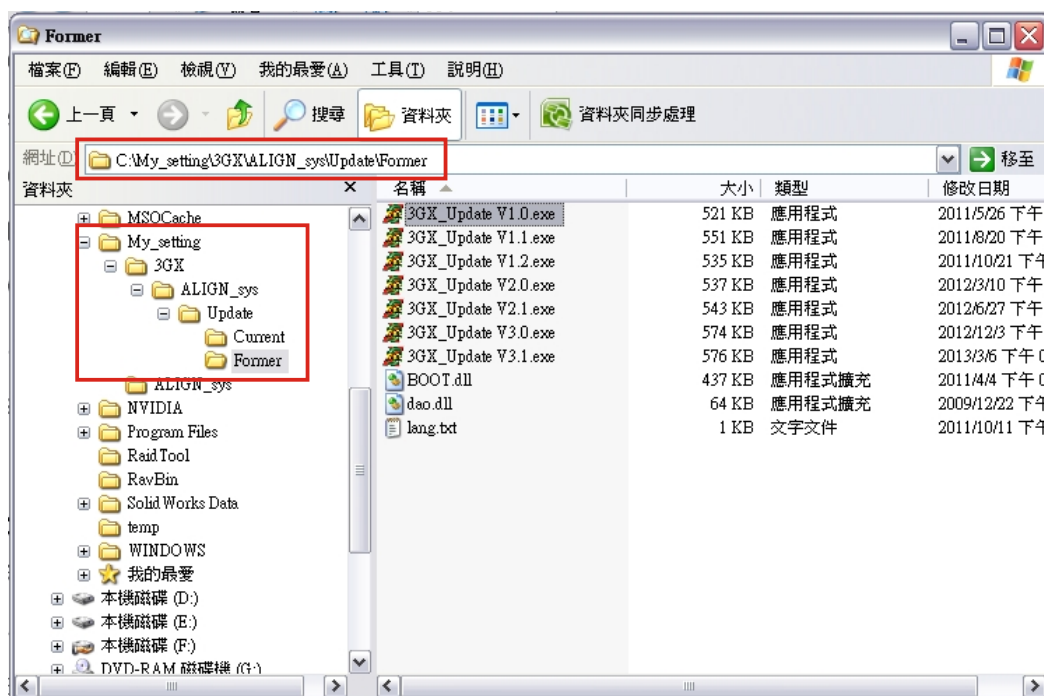
Failure in 3GX update, resulting in unbootable, how to deal with? 3GX 更新失敗，造成無法開機使用，如何處理？

Please restore the version of 3GX V1.0, let the 3GX hardware operate functionally.

- (1) Install 3GX USB driver with computer and 3GX hardware, do not turn on the power of 3GX hardware at this time.
- (2) select C drive at your computer, then follow below steps to find the 3GX welcome screen of " 3GX_Update V1.0.exe ",
[C:\My_setting\3GX\ALIGN_sys\Update\Former\3GX_Update V1.0.exe](#)
then perform 3GX_Update V1.0.exe.

依照下列步驟將3GX 還原成V1.0 版本，即可恢復3GX 正常。

- (1) 將3GX 傳輸線(USB)與3GX 連接，此時3GX 先不開啟電源。
- (2) 請到電腦C 槽依下面路徑找到3GX_Update V1.0.exe ，
[C:\My_setting\3GX\ALIGN_sys\Update\Former\3GX_Update V1.0.exe](#)
然後執行3GX_Update V1.0.exe 。



- (3) Turn on the power of 3GX hardware, click "Update" bottom at 3GX welcome screen, then 3GX software will revert to 3GX V1.0.
- (4) After restoration, 3GX hardware can be operate functionally, then can be update 3GX V4.0 or other your favorite 3GX version.

- (3) 將3GX 接上電源，並在接電之後按下視窗上的Update 按鈕，3GX 系統會還原成 1.0 版本。
- (4) 還原之後3GX 便可以正常使用，只要再把3GX 更新到V4.0 即可。